



Conflict and how to manage it



Knowledge, Skills & **Actions**

To understand the different areas of life where conflict may occur

To understand the cause of conflict and learn a range of conflict resolution methods



New Vocabulary

Conflict Resolution, Argument, Assertive, Divorce, Solution, International, Distressed







What is conflict?

When have you experienced conflict in your life?

What happened? Did it get resolved? How did you feel afterwards?



PSHE



Show respect

- By listening
- Not interrupting
- •Only 1 person talking at a time

You don't have to say things about yourself if you don't want to (You have the right to pass)

It's OK to get things wrong

Enjoy the lesson,
Challenge your
perceptions and
understand how to
seek further advice
and support

Be open and honest but **no personal comments** – Discussions will be about 'general situations'

PSHE CLASSROOM RULES

DEALING WITH SENSITIVE TOPICS

SAFEGUARDING YOUR
WELFARE & HAVING YOUR
INTERESTS AT HEART

Use the agreed appropriate Language (Avoid slang terms)

Don't show the fact you are embarrassed through silliness

Don't make
assumptions about
people's values,
attitudes, behaviours,
life experiences or
feelings

There are **no stupid questions**. A question
box for anonymous
Questions

Have a nonjudgemental
approach. No put
downs and challenge
the opinion not the
person

Conversations stay in the room unless it is a safeguarding issue



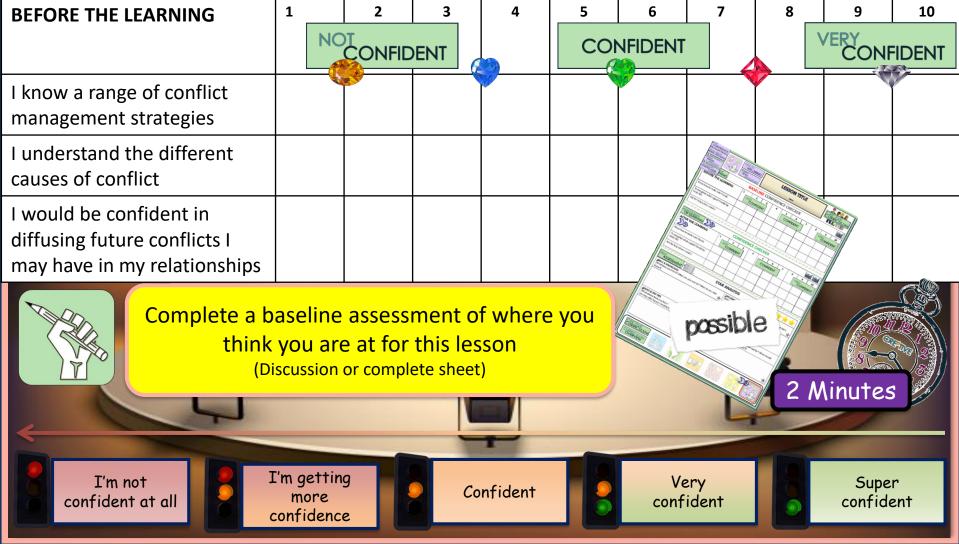
Conflict and how to manage it





BASELINE CONFIDENCE CHECKER







DID?

MIGHT?

COULD?

CAN? / WILL?

IS?
DOES?

SECOND

WHAT?

WHERE?

WHO?

WHY?

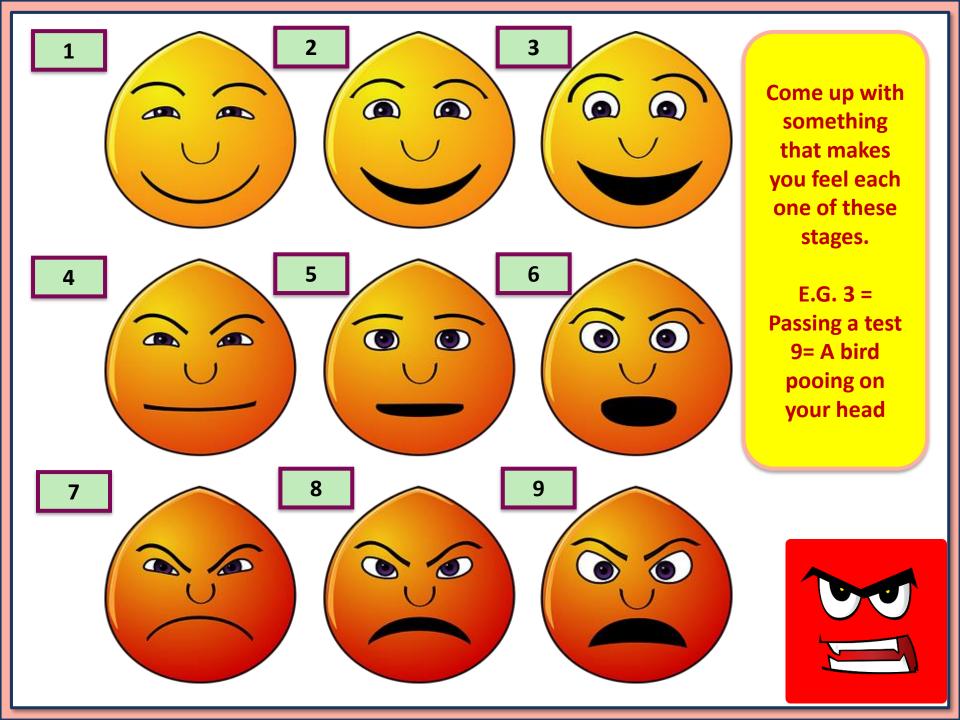


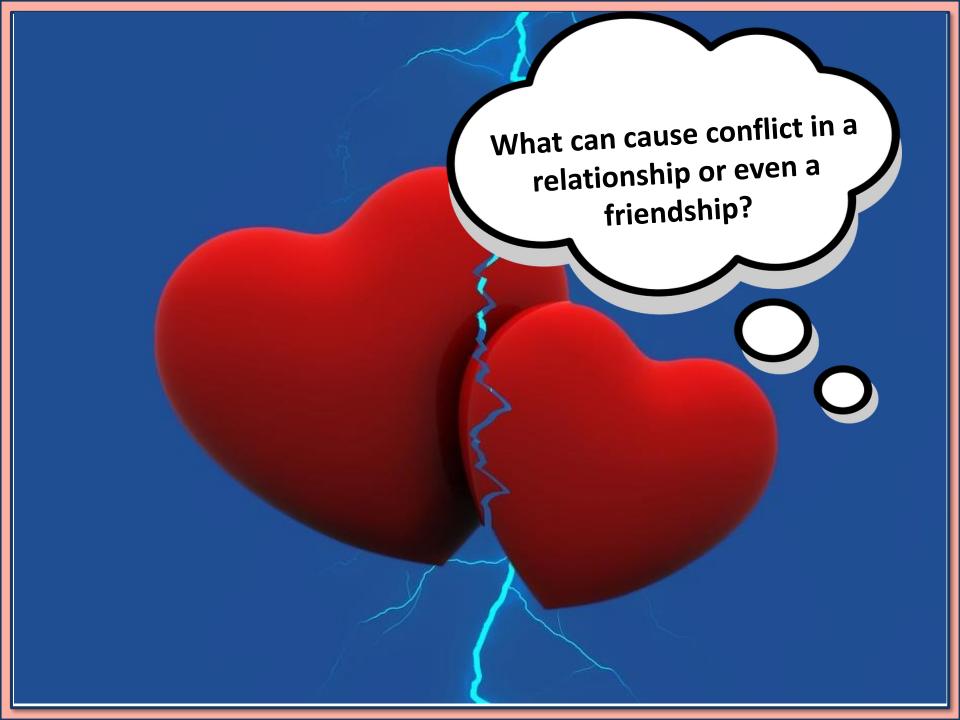


Using the grid above come up with three questions about the image



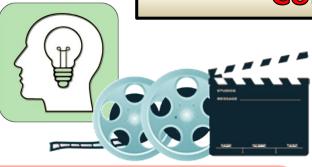
NEW KEY TERM		ntemational and omestic onflicts
CONFLICT		physical or verbal disagreement between two or more people/countries. his can be
	Synonym:	. ight
	In a sentence:	n yria, resident ssad is in with his own people who demand uman ∖ights
	Exam technique:	hat causes conflict to occur? ow can we prevent conflict from happening?
NEW KEY TERM		nternational and omestic onflicts
DIVORCE		legal separation of a manied couple by a court or other competent body.
MARIA CITALINA DE LA CAMBRA DE	Synonym:	reak up
	In a sentence:	ecently my parents got a and now my dad has moved out and stay at
	Exam technique:	hat factors can cause a divorce? an divorce sometimes be a good thing? hat makes a happy maniage?





Play video

Conflict Resolution







BrainPop Conflict Resolution Video

Task: Pick one or two colours and answer all the related questions

What thinking is needed? next steps? Where are we now

What is wrong? Is it safe? can it be done?

THINKING

JUDGEMENT



What facts do I know? What else do I need to know? What do I want to know?

INFORMATION

How do I feel about this? What don't I like about this?

What do I like about this?

FEELINGS



Can something be done? New ideas? What are the solutions/ suggestions?

CREATIVITY



5 Minutes

Where do you stand? Sad Frustrated Angry Annoyed Jealous Upset Happy

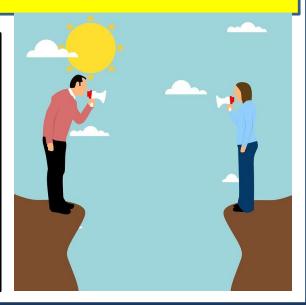
- 1. Your brother is getting more pocket money than you.
- You find out your parents are going to ground you unfairly.
- Your family moves to a new house and you get the small bedroom.
- Your curfew is earlier than you want.
- You have a disagreement with a classmate over something you believe they have said about you.
- 6. You have a disagreement with a teacher over being accused of doing something you really didn't do!

Pick a statement and explain the cause of the conflict.

Explain how you would feel/ what you would do. Explain how you could solve the conflict.

CHALLENGE" Describe the possible positive and negative outcomes/solutions

Extension- Repeat for another statement







Highly emotional: Angry & aggressive, shouting & loss of control, colourful language

-Cool down the conflict and set ground rules







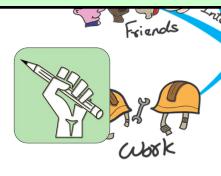


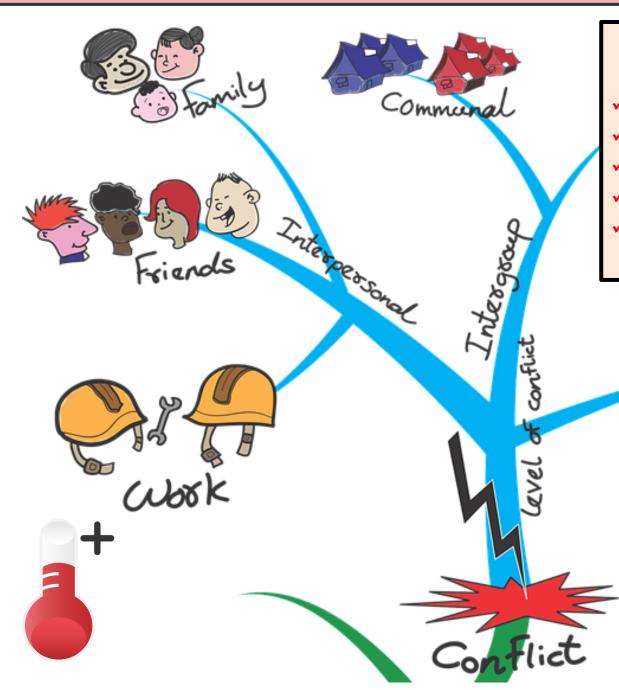
Lack of emotion: Passive, quiet, avoidance, withdrawn, muttering

-Warm up the conflict a little to thaw it out

Conflict Resolution scenarios

Task: Pick an area from the tree and a temperature and come up with a conflict - the class will then try to solve it





UDEAL strategy to being assertive in a conflict

- Use a reasonable voice
- **✓** Describe the problem
- ✓ Express how you feel
- ✓ Ask for a specific change
- List the improvements





Conflict resolution ideas

Cool off and take 10 before you say something you might regret. Take deep breaths and never say something when you are angry.

Find out what has upset the other person. Listen to what they have to say

Get advice from people outside the conflict that you trust and respect

Stop walk and talk (Share and take turns to talk)

Agree to a win win solution if possible

Try to be accommodating and compromising

Try to get someone to help mediate the conflict if you are unable to do it yourselves. In law this would be mediation, conciliation or even going to court! Confront the root cause of the issue

You are less likely to get conflict in any type of relationship if the core values of both people in the relationship are the same!!

Integrity

Honesty and Trust

Sharing

Ambition

What are your core values?

Support

Creativity

Kindness

Enjoyment

Conflict in Relationships

"Sometimes it lasts in love but sometimes it hurts instead"

Love can be a gamble is it worth taking?



 How would you respond if your partner told you this?

Your skirt is too long – go and change! Why don't you
eat more
healthily and go
to the gym more?

You opened my snap but didn't reply – who else are you talking to?

You promised to see me tonight. Tell your friends your busy Tell your parents your staying at a friends and come to a party with me instead

Forget your homework – spend time with me instead!

Why didn't you Insta me as soon as you woke up?

How would you respond if your partner told you this?

Task: Pick a scenario and role play it with a partner



FEEINGS WHAT DO YOU THINK?





"It is always better to avoid conflict if you can"

Talking points

I think that ...

I don't think... is right

because...

My opinion is...

I would argue the same

because...

I disagree with... because

Building on what

An alternate way of looking

at this is...

I sort of agree, however....

In my view...

I would challenge what...

said because ...













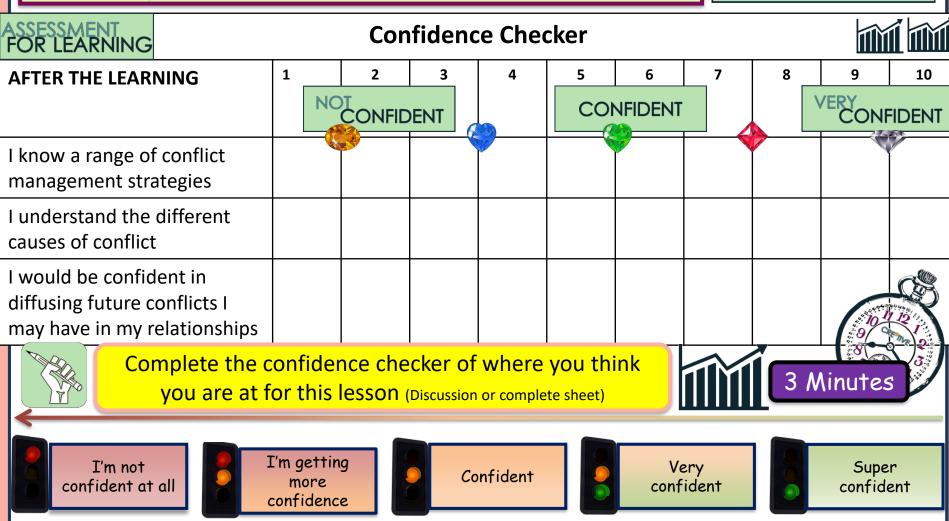


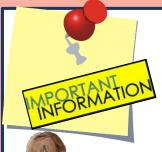
STOP!



Let us review our learning outcomes for this lesson **Knowledge, Skills & Actions**







SEEKING SUPPORT

Enjoy the lesson, Challenge your perceptions and understand how to seek further advice and support



FOR MORE INFORMATION ABOUT THE TOPICS COVERED IN THIS UNIT WE WOULD ADVISE ONE OF THE BELOW:

SPEAK TO YOUR PARENTS/GUARDIANS OR HEAD OF YEAR,

TRUSTED ADULT OR FRIEND IF YOU HAVE ANY CONCERNS ABOUT
YOURSELF OR SOMEONE YOU KNOW - IT IS ALWAYS IMPORTANT TO TELL SOMEONE!

SUBMIT ANNONYMOUS QUESTION TO https://www.brook.org.uk/ FOR ADDITIONAL SUPPORT ON SEXUAL HEALTH AND WELLBEING FOR UNDER 25s

SPECIFIC FURTHER INFORMATION ON THIS TOPIC CAN BE FOUND HERE:





2 Minutes

SIGNPOSTING SUPPORT

HELP SUPPORT SERVICES

FURTHER INFORMATION



REFLECTION PLENARY

I know if I need further support or help I could speak to.... or contact... Before I could/would say and do ... but now I feel I am able to say

Before I only knew ... now I also know ...

I supported others by...

One thing I didn't realise was... now I know that...

The key words for this lesson are...

I always knew ... but now I can see how it connects to...

The most important thing I have learnt today is...

I'm really proud of the way I have...

I used to feel ... but I now feel ...

I would like to learn...

Today I have tried to...

A question I would like to ask is...

Before I thought that ... but now I realise..

of that ... One assumption of mine that was challenged was...

Next lesson I would like to..

Before I would have done...
Now I will ...

Before I would have said ... but now I will say...

A problem I overcame today was...



